



AGL's Farmers Assist: Drought Relief Assistance

Help today

If you're feeling the impact of Australia's ongoing drought, we're here to help.

Drought Relief Assistance is one of AGL's new assistance packages available to drought-affected farmers via AGL's \$2 million Farmers Assist program.

As well as offering relief to help you manage your energy costs, applications for Drought Relief Assistance¹ can be supplemented with our long-term solution, Solar Assistance.

Please note, this assistance package is open until the earlier of 18 October 2019 or the subscription limit being reached, unless it is extended.

Benefits

Here are just a few ways Drought Relief Assistance can help alleviate some of the financial pressures drought brings:



Up to \$1500 (incl GST) off your existing debt from your AGL business energy account (total across gas/electricity).^{2,3}



Farmers are eligible to opt in for a free consultation with a **financial counsellor**.⁴



Combine Drought Relief Assistance with AGL's **Solar Assistance** initiative.

How to apply



Simply head to agl.com.au/farmersassist to complete a quick online application.



Alternatively, call our **Drought Relief Assistance** helpline on **131 245** to chat to our friendly team.

Eligibility



For farmers

You're registered with the ATO as a primary producer⁵ and have an Australian Business Number (ABN).



Already with AGL

You're an existing AGL gas or electricity customer with an active AGL Business account and are using less than the state-based large market thresholds for energy consumption.⁶



In an eligible area

You're based in an AGL serviceable, drought-affected area of NSW, QLD, VIC, SA or WA.



Overdue bills

You had outstanding debt on your AGL energy account as of 18th June 2019.⁷

¹ Maximum of one application for Drought Relief Assistance per customer.

² For customers who have multiple overdue accounts, the grant will be applied to the oldest overdue debt first, followed by the largest debt. This is a once off credit applied to the account and payment cannot put customers into a credit balance. Cannot be paid out as cash. Cannot be transferred onto another contract or account.

³ Drought Relief Assistance cannot be applied to multiple properties.

⁴ Financial counsellors are independent to AGL and offer free and confidential information to Drought Relief Assistance applicants.

⁵ Primary Producer (ATO definition): A primary producer is an individual, partnership, trust or company operating a primary production business if they undertake: plant or animal cultivation (or both) fishing or pearling (or both) tree farming or felling (or both).

⁶ The state-based large market thresholds for energy consumption are as follows:

Gas = <1 TJ across all states
Elec <100 MWH for NSW, QLD, VIC
Elec <160 MWH for SA.

⁷ Decision to award Drought Relief Assistance is at AGL's discretion.